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QUARTERLY SERVICE QUALITY REPORT
SOUTH CAROLINA OPERATIONS

COMPANY NAME Nexus Communications, Inc.
QUARTER/YEAR 4Q / 2013

| MONTH: | October 2013 | November 2013 | December 2013 |
|----------------------------------------------------------|---------------------|---------------------|---------------------|
| Number of Customer Access Lines | <u>37</u> | <u>25</u> | <u>28</u> |
| New Service Applications Held over 30 Days | <u></u> | <u></u> | <u></u> |
| Trouble Reports / Access Line (%) | <u>Same as ILEC</u> | <u>Same as ILEC</u> | <u>Same as ILEC</u> |
| Customer Out of Service Clearing Times (%) | <u>Same as ILEC</u> | <u>Same as ILEC</u> | <u>Same as ILEC</u> |
| New Installs and Re-Installs Completed within 5 Days (%) | <u>Same as ILEC</u> | <u>Same as ILEC</u> | <u>Same as ILEC</u> |
| Commitments Fulfilled (%) | <u>Same as ILEC</u> | <u>Same as ILEC</u> | <u>Same as ILEC</u> |
| Number of Lifeline Customers | <u>Same as ILEC</u> | <u>Same as ILEC</u> | <u>Same as ILEC</u> |

Comments / Explanations: _____

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